

Craters of the Moon

National Park Service
U.S. Department of the Interior

Bureau of Land Management
U.S. Department of the Interior



Campground Host

Duration: late May – late September 2013

This position is within the Interpretation & Education Division at Craters of the Moon National Monument & Preserve. The volunteer will be stationed at the Lava Flow Campground, which is operated by the National Park Service. The NPS will provide a trailer site with utilities (water, sewer, and electric hookups) within the campground. The campground host will provide their own RV/trailer. The position involves providing information to park visitors about the park and its resources, as well as interpreting park regulations for visitors to ensure compliance. The position is expected to last from late May through September 2013.

Major Duties

- Maintain assigned campsite in accordance with all park regulations and set a good example for visitors.
- Contact campers throughout campground and at the Visitor Center information desk. Provide information about the park, interpretive programs, campground regulations, and the surrounding area.
- Interpret campground regulations for visitors and report law enforcement issues to park rangers.
- Ensure visitors understand and follow food storage regulations. *Does not perform law enforcement.*
- Assist campers with campsite registration. *Does not perform payment compliance.*
- Report any safety hazards, in or out of the campground, to supervisor.
- Assist with other projects outside the campground as directed by supervisor including help with traffic control and emergency situations.
- Perform litter control and light cleaning of campground grills. Report campground maintenance needs to park rangers.
- Assist visitors after hours on occasion.
- Use a park radio professionally and properly.

Requirements

- Possesses own recreational vehicle – does not require government housing.
- Must work at least 32 hours/week in order to receive free RV spot.
- Enjoy meeting, talking with, and helping people from all over the world.
- Possess a friendly, helpful, and professional demeanor with all visitors and co-workers.
- Ability to assist campers in order to ensure their safety and enjoyment of the park.
- Capable of dealing with stressful situations in a professional manner.
- Ability to follow directions and work as a team player.
- Properly wear the VIP uniform, including only wearing the uniform and/or uniform parts while on official duty.
- Ability to lift 20 pounds.

Knowledge and Skills Required

- Basic knowledge of park resources and services.
- Ability to effectively communicate with visitors, park staff, and others.
- First Aid & CPR certification.
- Desire to assist people.

- Ability to read a map.
- Ability to properly and professionally use the park radio system.

Physical Demands

Low to moderate physical effort is required for this position. Standing for extended periods of time and walking up and down inclines on dirt or asphalt surfaces at elevations of 6,000 feet is required.

Work Environment

The majority of the work is outside. The volunteer must have a strong awareness of high desert and high elevation mountain environments, rough terrain, extreme climate conditions and the ability to live in relatively remote areas sometimes with few amenities. Volunteer must be familiar with safe and appropriate ways to deal with potential environmental conditions, including extreme heat, high winds, and dry conditions through information provided by their supervisor prior to field work being conducted.

Scope and Effect

Work contributes to the Interpretation & Education Division's management of visitor services and protection of the resources of Craters of the Moon National Monument & Preserve. The Volunteer will be able to activate the emergency response system in the event of an emergency or law enforcement incident. In addition, the Interpretation & Education Division may benefit from visitor contacts made by volunteers.

How to Apply

Applicants should submit a resume and cover letter to Lennie Ramacher, Volunteer Coordinator at:

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Preserve
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